

# **Adult Programming Coordinator**

Reports to: Adult Public Services Manager

FSLA: non-exempt

Hours: 40 hours per week

Schedule: Daytime and evening hours, Saturday rotation

Salary Range: \$14 per hour

Benefits: Paid time off, health and dental insurance, flexible spending plan, paid holidays, KPERS Enrollment (Kansas Public Employees Retirement System), and optional Aflac coverage

The Dodge City Public Library is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, national origin, religion, disability, ethnicity, pregnancy, age, military status, sex, genetic information, sexual orientation or gender identity, or any other characteristic protected by applicable federal, state, or local law.

Job summary: The Adult Programming Coordinator shall be responsible for creating and delivering Library programs for patrons aged 18+. To fill this role, creativity, a positive energy, and a passion for the people of Dodge City and its surrounding areas are essential. The Library Program Coordinator will strive to foster a culture that embraces the Library's mission to provide resources and services necessary to meet the evolving educational, recreational, and informational needs of the community. This position will require the applicant to successfully pass a background check.

## In this role you will:

- Coordinates, plans, and administers Library programs and events for patrons ages 18+, both in-person and online, that advance the Library's mission, vision, values, and strategic priorities, to include the following:
  - Plans and delivers library programs and services to cater to Dodge City's senior population
  - Plans and delivers outreach events within the community
  - Manage Library room reservations and display case usage
- Help the library team to provide excellent customer service to people of all ages and backgrounds
- Assist patrons with obtaining library accounts and the check-out and return of materials

- Assist patrons in finding materials through face-to-face and telephone interactions, including locating items in the catalog or on the shelf, as well as looking up information and making recommendations
- Provide assistance to patrons with Library equipment, materials, and technology
- Greet patrons upon entering the Library
- Assist in opening and closing the Library
- Work cooperatively with supervisors and co-workers
- Work scheduled shifts at circulation desks throughout the Library
- Collect fees and handle money
- Provide basic reader's advisory
- Attend staff meetings and trainings
- Complete other duties as assigned

### In this role you will need to be:

- Friendly, welcoming, patient, and able to multitask
- Organized, detail-oriented, and able to work with competing tasks and priorities
- Capable of communicating effectively both orally and in writing
- Capable of effectively providing information and responding to questions from patrons and staff
- Flexible, positive, and willing to work with staff and colleagues to successfully overcome challenges
- Comfortable working with technology
- Be familiar with library services, and able to assist patrons or direct them to staff members who can assist further
- Comfortable handling difficult patrons and enforcing the Library's policies
- Able to make solid decisions in accordance with set Library policies and procedures
- Able to stoop, kneel, push carts, lift, use a ladder, bend, and sit or stand at the circulation desk for periods at a time

### You will need to have:

- High school diploma or general education degree (GED)
- Previous customer service experience preferred
- Strong communication and organization skills
- The ability to learn how to use the following software:
  - Google Workspace (Google docs, Sheets, Gmail)
  - Microsoft Teams and Outlook
  - Integrated Library Information (ILS) Software

### You will earn:

Competitive salary range starting at \$29,120.00/year

- Generous benefits; Paid time off (vacation, holidays, sick days), health and dental insurance, flexible spending plan, paid holidays, KPERS Enrollment (Kansas Public Employees Retirement System), and optional Aflac coverage
- Professional development opportunities

This job description is not intended to be all inclusive and the employee will also perform other reasonably related duties as assigned by the Executive Director.

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